

DESKTOP COMPUTERS

DELL Australia Pty Ltd

(ABN: 4600 3855 561)

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1. What's Available?

The following table summarises the configurations of the desktop computer models available. Options to upgrade each model are provided below. More detailed technical specifications are included later in this schedule.

All purchase orders should include correct product codes and pricing from the list provided below.

Product Code	Product Includes DEECD software image	Price \$	
		Ex-GST	Inc-GST
	Entry Level Desktop – Model 1		
Optiplex 740DTV	AMD Athlon 64x2 Dual-Core processor 4400+, 2x L2 Cache 2.3GHz, Vista Home Basic, 10/100/1000 Ethernet, 4 Years Pro Support for IT, Next Business Day, 2GB (2x1GB) SDRAM Memory, Keyboard, Optical Mouse, Mouse Mat, Dell 19" E1909WFP LCD Monitor, 80GB Hard Drive, 16X DVD +/- RW Optical Drive, 80GB SATA HDD.	\$794.00	\$873.40
	Standard Desktop – Model 2		
Optiplex 740DTV	AMD Athlon 64x2 Dual-Core processor 4400+, 2x L2 Cache, 2.3GHz, 10/100/1000 Ethernet, 256MB ATI Radeon HD 2400-PRO (Low Profile), 4 Years ProSupport for IT Next Business Day, 2GB (2x1GB) SDRAM Memory, Keyboard, Optical Mouse, Mouse Mat, Dell 1909WFP 19" UltraSharp(TM) Widescreen Flat Panel, 160GB (7200RPM) Hard Drive, 16X Max DVD +/- RW with Dual Layer Write Capabilities Optical Drive.	\$863.00	\$949.30

The above configurations maybe modified using any of the components below. Please ensure that the correct component and pricing is detailed in the purchase order.

	Ex GST	Inc GST
Processor Upgrades		
AMD Athlon 64x2 Dual-Core processor 4800+ 512KB, 2x L2 Cache, 2.5GHz	\$20.00	\$22.00
AMD Athlon 64x2 Dual-Core processor 5000+ 512KB, 2x L2 Cache, 2.6GHz	\$45.00	\$49.50
AMD Athlon 64x2 Dual-Core processor 5200+ 512KB, 2x L2 Cache, 2.7GHz	\$51.00	\$56.10
Memory Upgrades		
4GB (4x1GB) NECC Dual Channel DDR2 667MHz SDRAM Memory	\$202.00	\$222.20
4GB (4x1GB) NECC Dual Channel DDR2 800MHz SDRAM Memory	\$228.00	\$250.80
4GB (2x2GB) NECC Dual Channel DDR2 667MHz SDRAM Memory	\$354.00	\$389.40
Hard Drive Upgrades		
160GB Serial ATA (7200RPM) Hard Drive	\$38.00	\$41.80
250GB Serial ATA (7200RPM) Hard Drive	\$70.00	\$77.00
80GB Serial ATA (10K RPM) Hard Drive	\$139.00	\$152.90
Display Upgrades		
20" UltraSharp Flat Panel LCD Monitor (Analog & DVI)	\$342.00	\$376.20
20" Ultrasharp Wide Screen Flat Panel LCD Monitor (HAS ,ANA and DVI)	\$316.00	\$347.60
22" Entry Wide Screen Flat Panel LCD Monitor (Analog & DVI Only)	\$139.00	\$152.90
22" UltraSharp Wide Screen Flat Panel LCD Monitor(Analog&DVD)	\$215.00	\$236.50
24"UltraSharp Wide Screen Flat Panel LCD Monitor (Analog&DVI)	\$734.00	\$807.40

2. How do I order?

Schools

Orders for products should be faxed to DELL on 1300 302 367. For assistance with ordering, quotes or information contact the Dell Account Management Team on 1800 733 316

How do I order if I'm a staff member (for personal use)?

Staff purchases can be made in one of two ways:

1. Online at the following website www.dell.com.au/epp2 . Enter the following user id **3642434** and password **dellepp** and follow the prompts to place your order.
2. For assistance with placing orders call the Education team on 1800 733 316.

Once an order has been placed delivery will occur in 7 to 10 days all orders include delivery.

3. How do I obtain hardware support?

Schools

Dell Technical Support for desktop and notebook computers is available 24x7 on **1800 634 560**.

The contract provides for next business day onsite warranty of the issue being logged with the supplier (excluding weekends and public holidays).

The desktop computer will be restored to full working order within twenty-four (24) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that products that are not able to be serviced on-site will be replaced with a product of similar or better capacity within twenty-four (24) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that products that are not able to be restored to full working order will be temporarily or permanently replaced by a product of similar or better capacity within forty eight (48) elapsed hours of the initial arrival of the authorised technician (excluding weekends and public holidays)

DELL will ensure that the restored or replaced product has been tested by the authorised technician prior to leaving the Customer's site to the customer's satisfaction, such that the product is able to be used for normal work purposes.

DELL will ensure the availability of the person placing a request for support (or his/her representative) before attending on site.

Hours of Service:

DELL will provide on site services during the Customer's normal business hours. In the case of schools, this is generally between the hours of 8.30am and 3.30pm on each school day

DELL will provide help desk services from 8:00am to 5:00pm from Monday to Friday for normal working days.

For Staff (purchases for personal use)

For all hardware enquiries call DELL on 1800 633 559 or register a support call at the following website [Http://support.ap.dell.com](http://support.ap.dell.com)

4. Who do I contact if I have a query about the Contract?

Enquiries relating to the contract with Dell Computers should be directed by e-mail the Information Technology Division's Contract Management Office to ict.contracts@edumail.vic.gov.au

5. What are the Technical Specifications of the Products?

Dell Optiplex 740 Entry Level Desktop (Model 1)

Processor	AMD Athlon 64x 2 Dual-Core processor 4400+, 2x L2 Cache 2.3Ghz
Chipset	Integrated nVIDIA Quadro NVS 210S Chipset
Networking	Integrated Broadcom 10/100/1000 Ethernet Networking Solution
Graphics	Integrated nVIDIA Quadro NVS 210S Graphics
	Integrated Sigmatel 9200 HAD Codec
Support	4Yr ProSupport for IT: NBD Onsite Service
Video Card	Integrated nVIDIA Quadro NVS 210S Graphics
Warranty	4 Years ProSupport for IT, Next Business Day Parts + Onsite Services
Memory	2GB (2x1GB) NECC Dual Channel DDR2 667MHz SDRAM Memory
Keyboard/Mouse	Dell USB Entry Keyboard – Black, Dell Optical USB Mouse, Dell Mouse Mat
Monitor	Dell 19" Entry 1909WFP Flat Panel LCD Monitor (Analog & DVI)
Hard Drive	80GB Serial ATA (7200RPM) Hard Drive
Software	Genuine Vista Home
Speakers	Internal Speaker
DVD Software	PowerDVD v7.0 Software Media, Roxio Creator v9.0 Software
Optical Drives	16X Max DVD +/- RW with Dual Layer Write Capabilities
Dimensions	H: 15.59" W: 4.5" D: 13.69" (H: 39.59cm W: 11.40cm D: 34.7cm)

Dell Optiplex 740 Standard Desktop (Model 2)

Processor	AMD Athlon 64x 2 Dual-Core processor 4400+, 2x L2 Cache 2.3Ghz
Chipset	Integrated nVIDIA Quadro NVS 210S Chipset
Networking	Integrated Broadcom 10/100/1000 Ethernet Networking Solution
Graphics	256MB ATI Radeon HD 2400 -PRO (Low Profile)
	Integrated Sigmatel 9200 HAD Codec
Support	4Yr ProSupport for IT: NBD Onsite Service
Warranty	4 Years ProSupport for IT, Next Business Day Parts + Onsite Services
Memory	2GB (2x1GB) NECC Dual Channel DDR2 667MHz SDRAM Memory
Keyboard/ Mouse	Dell USB Entry Keyboard – Black, Dell Optical USB Mouse, Dell Mouse Mat
Monitor	Dell(TM) 1909WFP 19 " UltraSharp(TM) Wide Screen
Hard Drive	160GB Serial ATA (7200RPM) Hard Drive
Video Card	256MB ATI Radeon HD 2400 -PRO (Low Profile)
Software	Genuine Vista Home
Speakers	Internal Speaker
DVD Software	PowerDVD v7.0 Software Media, Roxio Creator v9.0 Software
Optical Drives	16X Max DVD +/- RW with Dual Layer Write Capabilities
Dimensions	H: 15.59" W: 4.5" D: 13.69" (H: 39.59cm W: 11.40cm D: 34.7cm)